

**North Yorkshire County Council**

**Care and Independence Overview and Scrutiny Committee**

Minutes of the meeting held on 21 January 2016 at 10.30 am at County Hall, Northallerton.

**Present:-**

County Councillor Patrick Mulligan in the Chair.

County Councillors: Val Arnold, Jim Clark, John Ennis, Helen Grant, Bill Hoult, John McCartney, Brian Marshall, Heather Moorhouse, Chris Pearson, John Savage and Tim Swales.

Representatives of the Voluntary Sector: Jon Carling (North Yorkshire and York Forum), Jackie Snape (Disability Action Yorkshire) and Keren Wilson (as substitute for Mike Padgham (Independent Care Group)).

In attendance: County Councillors Clare Wood (Executive Member for Adult Social Care Health Integration), Shelagh Marshall (Older Peoples Champion)

Officers: Rachel Richards (Public Health Consultant, Health and Adult Services), Elaine Wylie (Head of Integration, Health and Adult Services), Mike Webster (Assistant Director, Contracting, Procurement and Quality Assurance (Health and Adult Services)), Neil Irving (Assistant Director (Policy & Partnerships), Policy and Partnerships (CSD)) Mark Taylor (Project Officer, Central Services), Ray Busby (Scrutiny Support Officer, (Policy and Partnerships)).

Apologies: Mike Jordan

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**Copies of all documents considered are in the Minute Book**

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**84. Minutes**

**Resolved –**

That, the Minutes of the meeting held on 1 October 2015, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

**85. Public Questions or Statements**

The Committee was advised that no notice had been received of any public questions or statements to be made at the meeting.

**86. Joint Health and Wellbeing Strategy**

Considered

The report of the Corporate Director - Health and Adult Services briefing Members on the North Yorkshire Joint Health and Wellbeing Strategy and noting that the Strategy affects the whole population of North Yorkshire, is a shared commitment with partners across North Yorkshire Health and Wellbeing Board and the Strategy has been updated and is consistent with national drivers of improving people's health and

wellbeing, integration of health and social care; and enabling people to have greater choice and control of the services they use.

Members agreed that the evidence provided in the examples quoted in the progress report showed variable but, overall, solid performance across the whole plan.

Members were pleased that the strategy is about more than health and social care services and that underpinning the strategy is the notion that every aspect of public life – education, childcare, housing, employment, the quality of the local environment and the type of community we live in – can affect our health and wellbeing at any point through our lives.

Members asked that group spokespersons monitor progress and report to the Committee as appropriate

**Resolved -**

That the Joint Health and Wellbeing Strategy be noted.

**87. Better Care Fund**

Considered -

The report of the Corporate Director - Health and Adult Services seeking to provide assurance to the Committee regarding progress implementing the Better Care Fund and providing an overview of performance across the whole plan but is focused on progress implementing new schemes developed to reduce non-elective admissions to hospital.

That the Committee consider including as part of its work programme more detailed information in relation to each of the schemes in the report which demonstrate the effectiveness of health and social care integration.

**Resolved -**

That the progress be noted including that further guidance is due which may require a revision of the Plan in 2016/17.

**88. CQC Discussion**

Considered -

The presentation by Dianne Chaplin, Care Quality Commission

Dianne explained that by law, all care homes in the UK must provide services to minimum standards of safety and quality. We all want to see a thriving care provider sector that builds resilience and maintains a strong focus on quality. The Care Quality Commission has promised to be a “strong regulator” and to “take action to force improvement” in care homes. Dianne explained how she and her colleagues make sure health and social care services provide people with safe, effective, compassionate, high-quality care and encourage care services to improve. We heard how the Commission monitors, inspects and regulates services to make sure they meet fundamental standards of quality and safety and how findings are published, including performance ratings to help people choose care.

Dianne and Mike Webster emphasised the close and effective liaison between CQC and the quality and monitoring function within HAS. Staff were committed to sharing

information and views about services where there are concerns, particularly where services are in enforcement measures.

Dianne acknowledged that it is early days for the new CQC rating system

**Resolved -**

In the light of members' comments group spokespersons consider again how members, not just those on this committee, might be directed in a timely way towards key information about relating to CQC inspections and findings,.

**89. North Yorkshire Seasonal Winter Health Strategy**

Considered -

The report of the Corporate Director - Health and Adult Services on the adoption by the Joint Health and Wellbeing Board of a winter Health Strategy. Rachel Richards introduced the report.

**Resolved -**

- a) That the report be noted and that members be supplied with a copy of the implementation plan for the strategy.
- b) In response to comments raised about discharge from hospital, it was suggested that the committee receive a report on delayed discharge in north Yorkshire

**90. Annual Report of the Older People's Champion**

Considered -

The report of County Councillor Shelagh Marshall OBE, North Yorkshire's Older People's Champion, updating the Committee on how Councillor Marshall's national work is enabling her to support the priorities in North Yorkshire County Council's Health and Wellbeing Strategy emphasising that vulnerable groups are the Council's priority and within the group lies The Campaign to End Loneliness. Councillor Marshall is working with the Living Well Teams whose role it is to work within the community identifying those who may be lonely and asking those people what they would like to do to encourage social inclusion.

In introducing her report, Shelagh said that she shared the committee's enthusiasm for the contribution the Stronger Communities and the Living Well teams will make to reducing loneliness in older age in their communities. Loneliness is a massive public health issue which councils across the UK are beginning to take seriously

There is a general imperative for public services to do what they can to alleviate personal suffering and distress, but there is also very strong evidence that loneliness can increase the pressure on a wide range of council and health services. Indeed, it can be a tipping point for referral to adult social care and can be the cause of a significant number of attendances at GP surgeries. Shelagh reminded the committee how small interventions, which bring together all local actors and make the best use of existing capacity within the community, will deliver results and help people to interact thus making communities more conducive to healthy and independent ageing.

**Resolved -**

That the report be noted.

**91. North Yorkshire Local Assistance Fund**

Considered -

The report of the Assistant Director, Policy and Partnerships updating the Committee on the North Yorkshire Local Assistance Fund.

**Resolved -**

That the report be noted.

**92. Equipment and Telecare 2020 Proposals**

Considered -

The report of the Corporate Director - Health and Adult Services detailing the progress that has and is being made in respect of the service delivery and efficiencies in these two areas.

Members noted that the Directorate's assertion that the end result of the project may be radically different services but ones that will reflect the changing needs of service users. It was agreed that the likely increase in demand for these services, and the directorate's response, would need to be referred to the committee as appropriate.

**Resolved -**

That the report be noted.

**93. Work Programme**

Considered -

The report of the Scrutiny Team Leader on the Work Programme.

**Resolved -**

That the Work Programme be agreed.

The meeting concluded at 12:50pm